

CHEAPA CAMPA AU RENTAL RATES & CONDITIONS (1 APRIL 2019 – 31 MARCH 2020)

IMPORTANT NOTES

- All Flex Rates are GROSS and rental days are calculated per calendar day.
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- Flex Rates reset after 7 days. See below for more details.
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- Not all rates and terms apply to group bookings. Group bookings consist of 4 or more RVs travelling together and should be directed to our reservation team.
- Rates are in Australian dollars and include 10% Goods and Services Tax.
- Rates exclude one way fees, Location Surcharges, all Liability Reduction Options and Extras.
- Please note that the flex rate resets after 7 days. See below for more details.
- Please specify the correct number of guests on all bookings.

FLEX RATES

The Flex System allows us to offer flexible pricing and gives you the opportunity to secure the best possible rate at time of booking. The Flex System is based on a very simple system of supply and demand, therefore if there are a large number of vehicles available at a particular branch then the rate will be lower and generally the earlier you book the better the rate.

RATES INCLUDE

- 2wd vehicles unlimited kilometres
- 4wd vehicles 300 kilometres per day
- 10% GST
- Kitchen Kit
- Personal Check Out and Check In Service
- Personal Kits
- Vehicle Consultation Fee
- 24hr Roadside Assistance
- Camp Ground Guides

RATES EXCLUSIONS

- We're cooking with gas! A gas bottle is necessary for cooking in the RV. A full gas bottle(s) may be pre-purchased and can be returned empty to Cheapa at the completion of the road trip. Fee applies for each booking of a multiple rental.
- Gas bottles for the compact RVs (Cheapa Hitop, Cheapa Endeavour, Cheapa 2 Berth) cost \$25. Gas bottles for the 4 Berth, 6 Berth RVs and 4WD vehicles cost \$35.

LONG-TERM DISCOUNTS

DETAILS	DISCOUNT
Rental duration = 21+ days	5% discount

- This discount does not apply to the Value Pack
- There are no further long-term discounts available on Flex Rates
- Guests who love road trips as much as we do and travel for more than 21 days receive 5% off daily rates.
- This is also available to guests with multiple bookings that total 21 days or more.

VALUE PACK

The Value Pack is a bundled extra which provides the highest liability cover option and basic items necessary for a great road trip. The minimum amount payable per rental for Value Pack is the five-day minimum booking period. The maximum amount payable per rental segment is 50 days.

Hitop and 2 Berth ST - Add AU\$37.50 Gross per day.

- The maximum amount payable per rental segment for Value Pack is \$1,725 Gross – i.e. 50 days rental.
- The minimum amount payable per rental segment for Value Pack will be based on the minimum rental period applicable for your rental.

4 and 6 Berth Motorhome - Add AU\$50.00 Gross per day.

- The maximum amount payable per rental segment for Value Pack is \$2,600.00 Gross – i.e. 50 days rental.
- The minimum amount payable per rental segment for Value Pack will be based on the minimum rental period applicable for your rental.

4wd Campers - Add AU\$65.00 Gross per day.

- The maximum amount payable per rental segment for Value Pack is \$2,600 Gross – i.e. 50 days rental.
- The minimum amount payable per rental segment for Value Pack will be based on the minimum rental period applicable for your rental.

The Value Pack includes: 'The High Road', pre-purchased gas bottle, extra driver/renter fees, pre-purchased gas bottle initial set of toilet chemicals (excludes 4wd's and Campers without toilet and shower), camp chairs and table, and baby/booster seats (with prior request).

4WD ADDITIONAL COVER

This additional cover for \$AU249 is available when either Liability Reduction Option 2 (VIP cover) or the Value Pack has been purchased. Coverage with this offer will protect the renter for:

- Accidental damage to the over-head and under-body sections of the 4WD Campervan*
- 2 tyres and 1 windscreen cover
- Damage to the awning
- Unlimited kilometres
- Nil Liability
- Towing and vehicle recovery costs from 4WD roads where permission from Cheapa to travel on these roads has been granted, up to \$2000 per rental.

*Overhead and underbody damage is not covered in the event of a single vehicle roll over.
This protection does not cover single vehicle rollover.

BOOKING AMENDMENTS

Booking Alterations

At Cheapa we understand that sometimes things change. If this is the case, any changes made to a booking will be calculated by using the higher one of two rates, either the original Flex Rate or the Flex Rate current at the time of booking alteration.

The following are considered as a booking alteration:

- Change of name
- Change to pick-up or drop-off dates
- Change pick-up or drop-off branch location
- Change of RV category
- Change of rate scheme including special rates

If the rate scheme or RV category is changed, this is considered a new booking and cancellation fees may apply to the original booking.

If there are any last-minute alternations made within 14 days of pick-up we will be happy to accommodate these, however due to the short notice if the holiday is shortened the number of days originally booked will be charged.

If the pick-up or drop-off location is altered within 14 days of pick up, a relocation fee may also apply.

Change to the Drop-Off Location after Pick-Up

If your guest changes their drop-off destination after pick-up, they should get in touch with our friendly Reservations team who will be happy to help. Our team will advise guests if the change is possible and if a relocation fee applies.

BOOKING AMENDMENT FEE

The first change only is at no charge. The first change may involve several aspects of the reservation. The second and subsequent changes are at AU\$25 per aspect, per change.

RENTAL EXTENSION

If the guest wishes to extend the rental whilst on hire, they must first obtain authorization from Cheapa Campa Reservations. This is subject to availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card over the telephone or at a Cheapa Campa Branch immediately on confirmation of the rental extension.

If your guest gets swept up in the adventure of a road trip and wants to extend their booking whilst on the road, they should first contact our friendly Reservations team who will be happy to advise if the extension is possible, and the costs associated. To secure an extension, the extra costs (calculated on the current rate of the day), will need to be paid by credit card inclusive of all taxes and surcharges, either over the phone or at a Cheapa Branch at the time of extension. Of course, any long-term discounts in place, will continue to apply to the booking.

We will always do our best to accommodate any extensions however it is subject to availability of our fleet.

Change of RV

We understand guests' needs are different and therefore our RVs can be requested by category, however not by make or model. We always do our best to accommodate requests, however should the RV booked be unavailable due to

unforeseen circumstances, we will substitute the booked RV with an alternative available RV at time of pick-up, at no extra cost. Any changes made to the booked RV and agreed to by the guest do not entitle the guest to a refund. In the event of no alternative RV being available to the guest, Cheapa Campa's liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the guest) the remainder of the hire period.

OTHER CHEAPA CAMPA RATES

Flex Rates are completely separate to any other rate or special you may have. Flex Rates do not replace these other rates or specials; rather Flex Rates offer you another choice. Flex Rates only apply to new bookings. Cheapa Campa will not accept cancellations of any other rate scheme that are then re-booked using Flex Rates or vice versa. Flex Rates cannot be combined with any other rate scheme.

RENTAL CHARGES

Rental days are charged per calendar day. The day of pick-up is calculated as the first day of rental and the day of return is calculated as the last day of rental. Vehicles must be returned within branch hours.

BRANCH LOCATIONS

Getting to and from the Airport

Branches are conveniently located near major airports, making pick-up and drop-off even easier for our guests. Guests can arrange transport to and from the airport via taxi or uber.

Locations

Cheapa Campa has motorhome branches in Adelaide, Alice Springs, Brisbane, Broome, Cairns, Darwin, Melbourne, Perth and Sydney.

4WD Rental Locations

The Cheapa 4wd vehicles cannot be rented to or from the Melbourne or Sydney Branches

** Vehicle availability in certain locations is subject to change.*

RV Introduction and Show Through

On pick-up, our staff provide guests with a thorough RV show through with all the necessary information guests need to know about the interior and exterior features of their RV. This ensures guests are comfortable and confident with their RV before they start their road trip.

To ensure guests have a thorough RV show through before starting their road trip, they will need to pick up their RV from the branch by 4pm.

Kilometres 4wd Vehicles

Rates include 300 kilometres per day. 500 kilometre packages are available at a cost of AU\$150 net. Kilometre packs must be prepaid before departure. There is no refund for any unused kilometres. Excess kilometres are charged at AU\$0.40 per kilometre.

BROOME RENTALS

An additional charge of \$1000 applies to all rentals picking up or dropping off in Broome. This is in addition to the one-way fee if applicable. Only the Cheapa 4wd Camper, and Cheapa 4WD Trailfinder Camper are available to be rented to and from the Broome branch.

BRANCH HOURS

All branches are closed Christmas Day, New Years Day, Good Friday and Australia Day Public Holiday Observed (28 January 2019).

All rentals picking up or dropping off on the following days will incur an additional \$100 surcharge:

- Easter Monday (02 April 2018)
- Anzac Day (25 April 2018)
- May Day Alice Springs and Darwin only (07 May 2018)
- Labour Day Brisbane, Cairns only (07 May 2018)
- Queen's Birthday except Brisbane, Cairns, Broome, Perth (11 June 2018)
- Labour Day Adelaide and Sydney only (01 October 2018)
- Queen's Birthday Brisbane, Cairns, Broome and Perth only (01 October 2018)
- Boxing Day (26 December 2018)
- Day After New Year's Day (2nd January 2019)
- Labour Day Perth and Broome only (04 March 2019)
- Labour Day Melbourne only (11 March 2019)

**Dates are correct at time of release. Dates subject to change.*

Adelaide, Brisbane, Melbourne, Perth, Sydney branch hours (latest pick-up is 4 pm):

- **1 April - 31 March** 8am to 4:00pm 7 days a week

Alice Springs, Cairns branch hours (latest pick-up is 4 pm):

- **1 April - 31 March** 8am to 4:00pm 7 days a week

Darwin branch hours (latest pick-up is 4 pm):

- **1 April - 31 March** 8am to 4:00pm 7 days a week
- **20 December - 31 March** Closed

Broome branch hours (latest pick-up is 4 pm):

- **1 April - 19 December** 8am to 4:00pm Closed Sunday
- **20 December - 31 March** Closed

VEHICLE CONDITION

Vehicles must be returned with the interior cleaned and holding tanks emptied. The vehicles exterior does not require cleaning unless it is difficult to ascertain the condition of the vehicle on return. Fees will apply if the vehicle is not returned in the required condition.

KILOMETRES 2WD VEHICLES

Rates include unlimited kilometres.

For the safety of guests please don't underestimate the time it will take to get from one point to another. While our 2WD RVs include unlimited kilometres we recommend travelling a maximum of 300 kilometres per day or the equivalent of 4-5 hours driving.

KILOMETRES 4WD VEHICLES

Rates include 300 kilometres per day. 500 kilometre packages are available at a cost of AU\$150 net. Kilometre packs must be prepaid before departure. There is no refund for any unused kilometres. Excess kilometres are charged at AU\$0.40 per kilometre.

TRANSFER

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Cheapa Campa depot are not included in the rental price. It is the renter's responsibility to get to and from the branch.

PAYMENT AT BRANCHES

For security reasons, Cheapa Campa will only accept credit card or debit card for rental charges paid on vehicle pick up or drop off. Cash payments will not be accepted at rental branches. The Bond on the vehicle is only payable at pick-up by Credit Card or Debit Credit Card. The Bond cannot be paid with a pre-paid Credit Card.

ADMINISTRATION FEES / TAXES

Our rates include 10% GST. A charge of 3% of the total cost will be levied to cover administration fees, state government taxes, vehicle registration recovery, duties and associated costs.

CREDIT CARDS

We only accept Visa, MasterCard, American Express and Diners Club. The following fees apply (irrespective of the account chosen e.g. savings, credit, etc.):

	Bond Admin Fee	Bond Credit Card Charge	Rental/Extras
Australian issued Visa Debit card/MasterCard Debit card	2.00%	-	0.60%
International Visa Credit /debit card or MasterCard credit/debit card or Australian Issued Visa Credit card/MasterCard Credit Card	2.00%	-	1.40%
Amex/Diners	2.00%	4.50%	4.50%

EXCHANGE RATE / CURRENCY VARIATIONS

All credit card transactions are conducted in Australian dollars. Due to exchange rate fluctuations, there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 21 working days depending on the renter's Financial Institution.

RENTAL DURATION

The minimum rental for all vehicles is five days.

A 10-day minimum rental period applies during the period of 15 December 2018 to 5 January 2019. During the Bathurst and Phillip Island races (01 October 2018 to 20 October 2018) a 10-day minimum rental period applies from Brisbane, Sydney, Melbourne and Adelaide Branches only applies to the Cheapa 4 Berth and 6 Berth motorhomes. Between 1 February 2019 to 12 February 2019, a minimum rental period of 10-days applies for all vehicles with shower and toilet that commence from Melbourne.

Minimum rental periods are subject to change during other peak periods.

ONE-WAY RENTALS

One way rentals are available subject to the minimum rental periods in the table below. A one-way rental fee of \$350 is charged for one-way rentals collecting or dropping off in Broome, Perth, Darwin or Alice Springs and \$300 is charged for all one-way rentals dropping off in Cairns. All other one-way rentals will be charged a fee of \$160. The one-way fee is waived for each rental segment of 21+ days.

Adelaide									
7	Alice Springs								
7	14	Brisbane							
21	21	21	Broome						
14	14	7	21	Cairns					
14	7	14	14	14	Darwin				
7	7	7	21	14	14	Melbourne			
14	21	21	14	21	21	14	Perth		
7	14	7	21	14	21	7	21	Sydney	

DRIVER'S LICENCE AND MINIMUM AGE

For the safety of our guests a current and full motor vehicle driver licence is required to be shown at pick-up and the driver needs to be present. If the driver licence is not in English then we require accredited English translation or an International Driver Permit. For travel in the Northern Territory an International Driving Permit is required along with the foreign driver licence. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be over the age of 21, have a full motor vehicle driver licence that has been held for at least two years and the licence must be valid for the entire booking duration. Drivers must be 21 years of age or over.

CAMPGROUND GUIDES

Each vehicle is supplied with complimentary campground guides.

VEHICLE CONSULTATION

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

GENERAL EQUIPMENT

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher, bucket/hose and broom).

KITCHEN AND PERSONAL KITS

Each vehicle is supplied with complimentary kitchen equipment (such as plates, bowls, knives, forks, spoons, bottle/can opener, mixing bowls, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, teapot, toaster and tea towel).

PRE-PURCHASED GAS BOTTLE (INCLUDED IN THE VALUE PACK)

The gas bottle(s) is supplied full. A service fee is payable on pick up of the vehicle:

\$25 – Cheapa Hitop/Cheapa 2 Berth ST/Cheapa 4wd Camper/Cheapa Trailfinder 4WD Camper

\$35 – Cheapa 4 and 6 Berth Motorhomes

The gas bottle can be returned empty to Cheapa Campa at the completion of the rental. The fee applies for each part of a multiple rental

ADDITIONAL PRODUCTS

- Extra Driver/Renter Fee (Included in the Value Pack) - \$3 per day, per driver/renter listed on the contract, per rental capped at 15-days.
- Camp Chairs (Included in the Value Pack) - \$17 each per rental
- Camp Table (Included in the Value Pack) - \$24 per rental
- GPS - \$10 per day up to a maximum of \$100 per hire
- Heater/Fan - \$15 per rental
- Toilet Chemicals - \$2.50 each
- Baby Seats (Included in the Value Pack) - Baby seats (must be pre-booked) suitable for children from 6 months to 4 years of age can be Fitted to the Motorhome Range. Cost is \$35 per rental. Booster and Baby seats cannot be fitted in the Cheapa Hitop, Cheapa 2 Berth ST and Cheapa 4wd Camper. Children under 6 months of age cannot be accommodated in any of the Motorhomes.
- Booster Seats (Included in the Value Pack) - A booster seat (must be pre-booked) suitable for a child between 4 and 7 years of age can be supplied for the Motorhome Range. Cost is \$35 each per rental. Booster seats cannot be fitted in the Cheapa Hitop, Cheapa 2 Berth ST and Cheapa 4wd Camper.
- Satellite Phone (must be pre-booked) - \$20 per day plus call charges
- First Aid Kits - A First Aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.
- Extended Roadside Assistance - \$4 per day capped at 25 days. This includes opening RV on lock out, lost key replacement up to \$120, emergency towing up to 25km, jump start, flat tyre change using spare located in the RV, fuel delivery up to 20 litres. Non-mechanical issues are not covered and guests may be required to take the RV to a repairer.

- Windscreen and Tyre Protection Plus Extended Roadside Assistance (WAP) - \$7 per day capped at 25 days. This includes 1 windscreen, 2 tyres and the Extended Roadside Assistance.
- Multiple Rentals

Consecutive Cheapa Campa Motorhome/Campervan rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand on Star RV, Apollo, Cheapa Campa and Hippie Camper can be combined to obtain a long term discount rate, providing travel is within a 3-month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one-way fee and minimum rental period conditions. This discount does not apply to completed bookings.

TRAVEL RESTRICTIONS

Two Wheel Drive Vehicles:

- Cannot be driven on any unsealed roads. The only exception is well maintained access roads less than 12 kilometres long to recognised campgrounds.
- Can be driven to any island including Tasmania and North of the Daintree River as long as written permission is obtained from Cheapa Campa prior to travel.

Four Wheel Drive Vehicles:

- Can also be driven on recognized unsealed tracks but may only travel to the following remote areas with the permission of Cheapa Campa: Any Islands, (including Tasmania, excluding Fraser Island and Moreton Island), Arnhem Land in general, Birdsville Track, Bungle Bungles, Burke Development Road from Chillagoe to Normanton, Cape York (North of Daintree River), Cape Leveque, Cape York (North of Daintree River), Finke Road, Gibb River Road, Kalumburu Road, Mitchell Falls/ Plateau, Bloomfield track, Mereenie Loop, Oodnadatta Track, Savannah Way from Normanton to Borrooloola, Savannah Way from Normanton to Borrooloola, Simpson Desert, Strzelecki Track, Tanami Track, the Plenty Highway, Tanami Track, Blackstone-Warburton Road, and any other remote area. Arnhem Land, Plenty Highway, Jim Jim Falls and Twin Falls including access road, Old Jim Jim Road.
- Vehicles are NOT permitted to travel Boggy Hole (Finke Gorge National Park), Central Arnhem Road, Fraser Island, Gunbarrel Highway, Moreton Island, Old Gunbarrel Highway, the Canning Stock Route, the last 2 kilometres of the Lennard River Gorge Road, The Lost City in Litchfield Park, the Old South Road from Maryvale to Finke, the Old Telegraph Road section of the road to Cape York at any time. Borrooloola to Bing Bong, Sandy Creek to Daly River Road on the 4x4 Southern Access Track in Litchfield National Park.

Vehicles are NOT permitted to travel to Cape York between the months of December to May (at all other times permission is required to travel to Cape York).

Cheapa Campa reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

CHANGE OF DROP OFF DESTINATION

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from Cheapa Campa Reservations. Subject to the change being approved, a minimum additional charge of \$700 will apply.

REPAIRS

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Cheapa Campa will need to be informed in advance. All vehicles are enrolled in the Australian Automobile Association and 24hr emergency roadside assistance is available.

HOLIDAY DISRUPTION COVERAGE

Should the hirer's motorhome holiday be disrupted by a mechanical breakdown as defined below (which does not extend to accident or damages caused by the renter), for more than 12 working hours after reporting to Cheapa Campa, the renter will be reimbursed up to a maximum of the gross daily rental rate for each day affected until the problem is rectified. Failure of mechanical and accessories which includes living cabin air conditioner, water pump, shower/toilet, refrigerator, stove/grill must be assessed by a branch or authorized repairer. Reimbursement is only possible when Cheapa Campa has been contacted to rectify the problem and the hirer cooperates to do so. Failure notify Cheapa Campa acknowledges that the issues is of such a minor nature that the hirer makes no claim for loss of time in respect of their rental. Defects and repairs of Wi-Fi, travel devices, radio, TV, CD or DVD player, awning, cruise control, etc. are not considered mechanical breakdowns and are excluded from Holiday Disruption Coverage.

The following conditions results in the compromised performance of accessories and as such Cheapa Campa will not be held liable for financial compensation:

- Air conditioners in temperatures over 36 degrees Celsius
- Electric and Propox Gas heaters in temperatures under 4 degrees Celsius
- Freezing of water pumps in temperatures below 2 degrees Celsius

INFRINGEMENTS AND ADMINISTRATION FEES

Cheapa Campa reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Cheapa Campa reserves the right to charge for associated administration costs for processing the fines (irrespective of liability). An administration fee of \$75 per fine will be applicable.

CHANGE OF VEHICLE

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

VEHICLE CATEGORY

Vehicles cannot be requested by make or model, only by vehicle category.

VEHICLE DOWNGRADE

Should the renter decide to take a lesser vehicle than booked then they will not be entitled to any refund.

LIMIT OF LIABILITY

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

IMPORTANT

We reserve the right to refuse any rental at our discretion.

ANIMALS

Service dogs are permitted to travel in our vehicles with prior permission from Apollo. No other animals are permitted in our vehicles.

SMOKING

Smoking is not allowed in our vehicles.

CANCELLATION FEES

- If cancelled 91+ days prior to pick-up – Agent Deposit
- If cancelled 90 to 22 days prior to pick-up – Agent Deposit + 10% of Total Rental (minimum \$250)
- If cancelled 7 to 21 days prior to pick-up – Agent Deposit + 20% of Total Rental (minimum \$250)
- If cancelled less than 7 days prior to pick-up – Agent Deposit + 50% of Total Rental (minimum \$250)
- If cancelled on day of pick up or No-Show – Agent Deposit + 100% of Total Rental (minimum \$250)
- There is no refund for late pick up or early return of vehicle.

Original pick-up date or the earliest confirmed pick-up date is used to calculate the cancellation fee. Refunds by credit card can take up to 14 working days depending on the guest's financial institution.

TRAVEL INSURANCE

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.

PROTECTION PACKAGE

PERSONAL INJURY

The Vehicle has third party insurance cover. It is likely that any other vehicle involved in an accident also has third party insurance cover. Depending on the circumstances of the accident, the renter may be entitled to claim for their personal injury against the third-party insurance of the party, responsible for the accident. The extent of such third-party insurance varies in different States and Territories and Cheapa Campa strongly recommends that all passengers take out their own Personal Injury Travel Insurance. If the renter is responsible for the accident the Vehicle's third party insurance should cover the renter for the liability except where the renter has committed a breach of the Vehicle's third party insurance, e.g. drink driving.

PROPERTY DAMAGE

The Vehicle is insured for damage to it or damage to the property of a third party. However, the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Cheapa Campa, not at the completion of the rental Period. Cheapa Campa reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

STANDARD LIABILITY

The below Standard Liability and Liability Reduction Options do not include windscreen and tyre damage (renter is responsible for windscreen and tyre damage at all times).

HITOP & 2 BERTH ST

	COST PER DAY	BOND	LIABILITY
Standard Liability - The Low Road	Included	\$3,500	\$3,500
Liability Reduction Option 1 - The Middle Road	\$22* (max charge \$1,100 i.e. 50 day rentals)	\$1,500	\$1,500
Liability Reduction Option 2 (VIP cover) - The High Road	\$29* (max charge \$1,450 i.e. 50 day rentals)	\$250	\$0

(Included in the Value Pack)

*The minimum amount payable for each reduction option per rental will be based on the minimum rental period applicable for your rental

4 & 6 BERTH

	COST PER DAY	BOND	LIABILITY
Standard Liability - The Low Road	Included	\$5,000	\$5,000
Liability Reduction Option 1 - The Middle Road	\$32* (max charge \$1,600 i.e. 50 day rentals)	\$2,500	\$2,500
Liability Reduction Option 2 (VIP cover) - The High Road	\$39* (max charge \$1,950 i.e. 50 day rentals)	\$250	\$0

(Included in the Value Pack)

*The minimum amount payable for each reduction option per rental will be based on the minimum rental period applicable for your rental

4WD CAMPERS

	COST PER DAY	BOND	LIABILITY
Standard Liability - The Low Road	Included	\$8,000	\$8,000
Liability Reduction Option 1 - The Middle Road	\$41* (max charge \$1,800 i.e. 50 day rentals)	\$2,500	\$2,500
Liability Reduction Option 2 (VIP cover) - The High Road	\$47* (max charge \$2,150 i.e. 50 day rentals)	\$500	\$0

(Included in the Value Pack)

*The minimum amount payable for each reduction option per rental will be based on the minimum rental period applicable for your rental

BOND

For security purposes, only a credit card can be used to provide a Bond. With Standard Liability and Liability Reduction Option 1 the bond will be debited to the credit card immediately. When the bond is debited the following fees apply:

	Bond Admin Fee	Bond Credit Card Charge
Australian issued Visa Debit card/MasterCard Debit card	2.00%	-
International Visa Credit /debit card or MasterCard credit/debit card or Australian Issued Visa Credit card/MasterCard Credit Card	2.00%	-
Amex/Diners	2.00%	4.50%

Bond

To keep this simple - the bond payment will depend on the liability option chosen. If the guest chooses to take 'The Low Road' or 'The Middle Road' the total bond will be debited to the Credit or Debit card immediately. When a Visa or MasterCard Debit card is used a 1% fee will apply, when a Visa or MasterCard Credit card is used a 2% fee will apply or when an Amex, Diners or Union Pay is used a 2.8% fee will apply.

If the guest chooses to take 'The High Road' the Bond is payable to Cheapa Campa by an open signed credit card imprint with an authorisation for \$250. The credit card holder must be present to sign for the Bond when they pick-up the RV and is liable for any damage to the RV.

The Bond, and associated fees when a Visa or MasterCard is used, is fully refundable provided terms are met. The RV simply needs to be returned on time and full of fuel to the Cheapa Campa branch location booked. Credit card refunds including bond refunds can take up to 14 working days depending on the guest's financial institution.

If there is damage to the RV on its return or any other terms of the rental contract have not been met, the Bond will be used to cover the cost up to the amount of the relevant Liability. If the terms of the Rental Contract are not met and the Bond is not sufficient enough to cover the damage, extra costs will be charged.

If a guest is continuing on with another Cheapa Campa RV booking, the Bond can be transferred to the next booking within Australia.

FULL RESPONSIBILITY

While on their road trip guests are responsible for:

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have not been met of the guest (other than when a third party damage admits fault and provides full contact and licence details).
- Damage caused by negligence and/or wilful conduct
- Damage caused to the RV in any way by part or total water submersion or salt water. It's true, our vehicles can't swim.
- Damage caused to tyres and windscreen unless 'WAP' has been purchased and applies.
- Damage caused to the RV when using the RV in contravention of any legislation or regulation controlling vehicular traffic.
- Damage caused due to a single vehicle roll over.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.
- Damage to the slide out, awning or roof top tent of the Vehicle.
- Damage caused to tyres and windscreen except where 4WD Additional Cover has been purchased.
- Damage to the underbody or overhead of the RV.

Cheapa Campa reserves the right to refuse any rental at our discretion.

RATES / TERMS / CONDITIONS

Are subject to change without notice.